



Overseas Transport Systems



We handle with care  
Your success is our success

International freight forwarding and logistics solutions

## The History of the OTS Group

OTS stands for Overseas Transport Systems: an organisation dedicated to Global Transport Management Solutions, founded in 1988 in Italy. The organisation provides integrated international freight forwarding and transport distribution solutions for all industries. Today, the OTS group has expanded into worldwide markets by developing an extensive global network of shareholders and exclusive agents in major cities throughout the world.

OTS Australia is the “Home of Transport Solutions”.



## International Freight Forwarding Division

OTS Australia has built a highly competitive and successful company, delivering full integrated international freight forwarding solutions through to end-to-end chain supply services. Moving in the world of international cargo transportation and using every means available, with one sole objective: to meet clients' needs and requirements.

Our focus today and for the future is clear: dedicate ourselves to consistency, quality and the highest level of service in everything we do.

OTS Australia continues to develop customer relations by implementing high levels of staff training and by offering a comprehensive and seamless international logistic service. We are keen to embrace new technologies and work towards building strong global partnerships and alliances that will support and enhance our services and business growth.

Personalised attention to detail is at the core of our services. We provide a dedicated customer service team who focus on tailored cost-effective solutions for your freight forwarding arrangements. Our communications with clients are efficiently managed with reliable and up-to-date information.

We offer the following dedicated services:

### Freight Forwarding

- ▶ Import/export air and sea
- ▶ Cross trading
- ▶ Consolidation/group age services LCL and airfreight
- ▶ Small parcel management

### In-house Customs Brokerage

- ▶ Customs clearance imports
- ▶ Tariff classification
- ▶ Tariff concessions
- ▶ Duty draw backs
- ▶ Customs refunds



Nice to meet you.



By air, land and sea.



## Warehousing & Distribution Division

OTS Plus, a further extension of the OTS Australia Group, is the trusted partner our clients need for professional logistics services throughout Australia. We provide practical, sustainable and cost-effective contract warehousing and distribution logistics solutions.

Our state-of-the-art warehousing and extensive national distribution service will meet the needs of small or large corporations, whether your needs are great or small, we can provide a wide range of supply chain services (end-to-end).

Our main aim is to provide businesses with flexible and cost-effective outsourcing solutions. We work closely with our clients to obtain clear objectives by fully understanding their business needs and we offer solutions that will enhance their business growth and deliver cost-savings without compromising quality outcomes.

We offer a comprehensive fulfilment service starting with order placements overseas, sea or air freight, customs clearance, warehousing and delivery to client Australia-wide. We ensure all areas within this process are seamlessly and expertly managed by our experienced team of consultants

Our state-of-the-art Stock Delivery Management Systems provide all the efficiency, visibility and reporting benefits you expect and more, allowing your business more time to focus on the most important part: your customers. OTS Plus services include:

- ▶ Contract warehousing
- ▶ Bulk storage
- ▶ Pick and pack to all levels
- ▶ E-commerce product fulfilment
- ▶ 79G bonded warehousing
- ▶ 77G unpacking licence
- ▶ Loading and de-stuffing containers
- ▶ Cross-docking
- ▶ Labelling
- ▶ Product re-working
- ▶ Returns management
- ▶ Stocktaking
- ▶ Quality control
- ▶ Dangerous Goods Permit (Explosive Licence)
- ▶ Fumigation
- ▶ DAFF (Aqis) Licence for exports

Contact us today and take advantage of the OTS Plus Experience. OTS Plus is the “Home of Logistic Solutions”.



## Transport Division

The OTS PLUS (part of the OTS Australia Group) are an award-winning distribution company who provide a range of collection and delivery services throughout Australia. We have an experienced team who are dedicated to meeting all of our clients' requirements, regardless of volume and time constraints.

To maintain a high quality service, we have a fleet of vehicles all of which provide nationwide coverage, enabling us to provide clients' with a dependable and cost effective distribution service.

Whether you are looking for full or, part load solutions, economy service for price sensitive freight or competitive prices for large volumes, OTS PLUS offer a wide range of distribution services to meet all of your requirements.

## Why choose OTS Plus Transport Division?

OTS Plus (Transport Division) provides a holistic transport solution from 3PL Warehousing and Wharf Cartage to Last Mile in Store Delivery. Point to Point Delivery. Leveraging off our national footprint, OTS Plus (Transport Division) caters for a diverse range of transport requirements, from Palletised, Full Load or Part Load, Carton and DC Timeslot freight. OTS Plus (Transport Division) provides a range of flexible IT solutions from real time track & trace to POD (Proof of Delivery) service backed by a dedicated Customer Support Team

When you choose OTS PLUS (Transport Division) you get:

- ▶ A reliable Fleet throughout Australia including key regional destinations.
- ▶ LTL and Full Load consignments catered for
- ▶ Express and General Service to each state
- ▶ Flexible Transportation options
- ▶ An efficient freight management system available online to view POD's Electronically
- ▶ Transport Routes throughout Australia wide
- ▶ Personalized and pro-active customer service
- ▶ Daily Timeslots deliveries into Major retail DC's managed by a dedicated customer service person

## Certification

OTS Australia constantly seeks to increase customer satisfaction through our Certified Management System.



### AFIF

The Australian Federation of International Forwarders provides members attain uniform and high standards of professional conduct within the Forwarding Industry. Their role is to:

- ▶ Actively facilitate the development of more efficient Freight Forwarding services.
- ▶ Maintain & expand consultative relationships with various relevant Government authorities.
- ▶ Maintain & expand consultative relationships with Industry service providers.
- ▶ Maintain & develop healthy working relationships with like Associations both locally and internationally.
- ▶ Develop and facilitate appropriate Training and Education programs.
- ▶ Maintain & develop effective public relations through appropriate media outlets.
- ▶ Source and provide an increasing range of relevant services and benefits to our membership.
- ▶ Promptly and efficiently disseminate various relevant information to the membership.
- ▶ Assist the membership diligently within our terms of reference.



### IATA

This certification allows us to guarantee a first rate service in conjunction with companies, which have themselves been certified. The International Air Transport Association (IATA) is the trade association that represents and serves the airline industry world-wide. It certifies the professional standards for international air transportation of goods.



### FIATA

Our registration with this Non-Governmental International Federation means we can guarantee greater standards of service through its representation of the market for Shipping and Logistics. It is an organisation that represents, promotes and protects the interests of the sector.



### EXPLOSIVE LICENCE – NO. 1402786

Explosive Licence Permit (Dangerous Cargo Licence) allows us to store; Explosives in Magazines, Ammunition (1.4 & 1.4S), Bulk Gun Powder (1.3) Pain & Corrosive products.



### CBFCA

The Customs Brokers and Forwarders Council of Australia Inc. (CBFCA) represent the interests of hundreds of members across the international trade, logistic and supply chain management service industry.



### Retail Logistics Supply Chain Licensed Member

RLSC Code of Practice outlines the ten-point code which supports a clear chain of responsibility in freight logistics, it involves all parties in the operation from the supplier and retailer to the carrier and logistics provider. In setting clear operational and administrative guidelines for compliance with the spirit and letter of law, the code recognises the importance of public safety and amenity in retail logistics operations.

### 77G& 79G Customs Bond Warehouse License

OTS PLUS provide 77G& 79G customs state of the art warehousing facilities in Melbourne. The 77G license allows importers to have goods moved away from the wharf or airport for short-term storage and unpacking/deconsolidation. Once all legislative requirements are met, the goods can be released or moved to a 79G bond warehouse or free store warehouse for further storage.

### AQIS Approved Depot

OTS PLUS operates an AQIS Approved depot, which includes an approved Wash Bay .

This allows for:

- ▶ Containers to be checked
- ▶ Clean and Unpack Containers
- ▶ Storage of cargo not already cleared by AQIS
- ▶ Cleaning of Cargo that is under AQIS Direction
- ▶ Fumigation of containers



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## AUSTRALIA

### INTERNATIONAL FREIGHT

T : 1300 665 294

Email: [pricingdept@ots-australia.com.au](mailto:pricingdept@ots-australia.com.au)

### WAREHOUSING & DISTRIBUTION

T : 1300 304 083

Email: [warehouse@otsplus.com.au](mailto:warehouse@otsplus.com.au)

[ots-australia.com.au](http://ots-australia.com.au)